

## TERMS OF USE

### SUMMARY OF THE TERMS OF USE

Below is a summary of the Conditions of use of our Mallorca Souls Community.

#### **His relationship with Mallorca Souls**

By using our Platform, you agree to our Terms of Use, which represent a legally binding agreement between you and Mallorca Souls.

If you violate the rules, we may suspend or terminate your account.

#### **Members**

**Mallorca Souls reserves the right not to admit members who do not comply with the philosophy of the Community.**

Using our Platform involves meeting people and interacting. Each one is responsible for what he does in our activities. Use common sense and respect when interacting with other people.

If not, the organization reserves the right to expel this member from the activity to guarantee its proper development. In that case, the amount paid to attend said activity will not be reimbursed.

We are not responsible for the Content posted by members on the forum or other services that allow communication between members. But we will review the Content and it may be removed if it does not comply with the maximum of respect.

#### **Your account and becoming a member**

**You need to be at least 18 years of age to use our Platform.** At the time of registration, you provide us with certain basic information, including an email address and password. Keep your email address up to date. You agree to keep your password secure and confidential (otherwise we may be forced to deactivate your account). We strongly recommend that you choose a password that is difficult to guess and that you do not use for other online accounts or services, and that you follow other best password security practices to prevent unauthorized access to your account as much as possible. You are solely responsible for the consequences for not maintaining such security and confidentiality, for example, if you share your account credentials with other people.

## **Membership Fee**

**Membership lasts for one year and costs €49 per year (€40 + VAT).**

**Your membership** will allow you to participate in all the activities published on our website and with discounts compared to the price marked on other promotional platforms. You will also be able to access our wall of announcements about buying and selling items, real estate or work, among others.

The user must pay for the activities they attend and according to the payment method referred to in each of them. It will always be done with payment in advance up to 24 hours before the event. Members who have not previously paid for activities will not be admitted.

If you do not wish to renew your annual membership, you must notify us fifteen days before the renewal to: [contacta@mallorcasouls.com](mailto:contacta@mallorcasouls.com)

## **Cancellation policy**

-Mallorca Souls may be forced to postpone or cancel an activity for reasons beyond the control of the company (meteorological causes, for low attendance, government mandate, natural disaster).

In this case, a new date will be sought within a maximum period of one and a half months. We will provide a voucher to all confirmed attendees for the full value of their activity for the next date.

If you cannot attend, you must notify them and you can be exchanged for another activity within a period of two months. In no case will the amount be credited to your bank account.

-When the activity attendee wishes not to attend for personal reasons and notify with:

- 72 hours in advance: a penalty of 6 euros will be applied (management fees)
- 48 hours in advance: 50% penalty. We will give you a voucher for 50% of your total activity to be exchanged for another activity within two months.
- 24 hours in advance: 100% penalty. The money will not be paid for being outside the stipulated minimum period. Nor will you be offered a voucher to redeem on future occasions.

The inability to attend an event is not a reason to allow it to be returned. In case of suffering from COVID or being in mandatory quarantine, you must notify it in writing and we will make you a voucher for the value of your activity for future events. In no case will the amount be credited to your bank account.

In all events there must be a minimum of 6 people to be able to carry out the activity. If the minimum number of people required to carry out the activity is not reached, it will be automatically postponed to a new date within a maximum period of one and a half months. If that new date does not fit your availability, you must request a credit for the total amount to be exchanged in another future activity.

The people registered for the event are listed on the website. As a registered member, you should check the updated information on the activity described on the website for location, address and confirmed attendees (registered and confirmed -paid- attendees are clearly differentiated, as well as confirmed guests -non-members attending an event for the first time or accompanying members-).

### **Liability exemption**

To the extent permitted by applicable law, you agree not to hold us responsible for what happens in connection with transactions with third parties, interactions between members, with hosts or at an event. You acknowledge that some events carry inherent dangers, such as displacement, risk of illness, bodily injury, disability, or death. By participating in these events, you understand and agree that you have freely chosen to assume those risks.

### **Intellectual property of Mallorca Souls**

The trademark and logo is the property of Mallorca Souls – Maria José García Pons